Mobile Crisis Data

January 2022- September 2026

City of Philadelphia

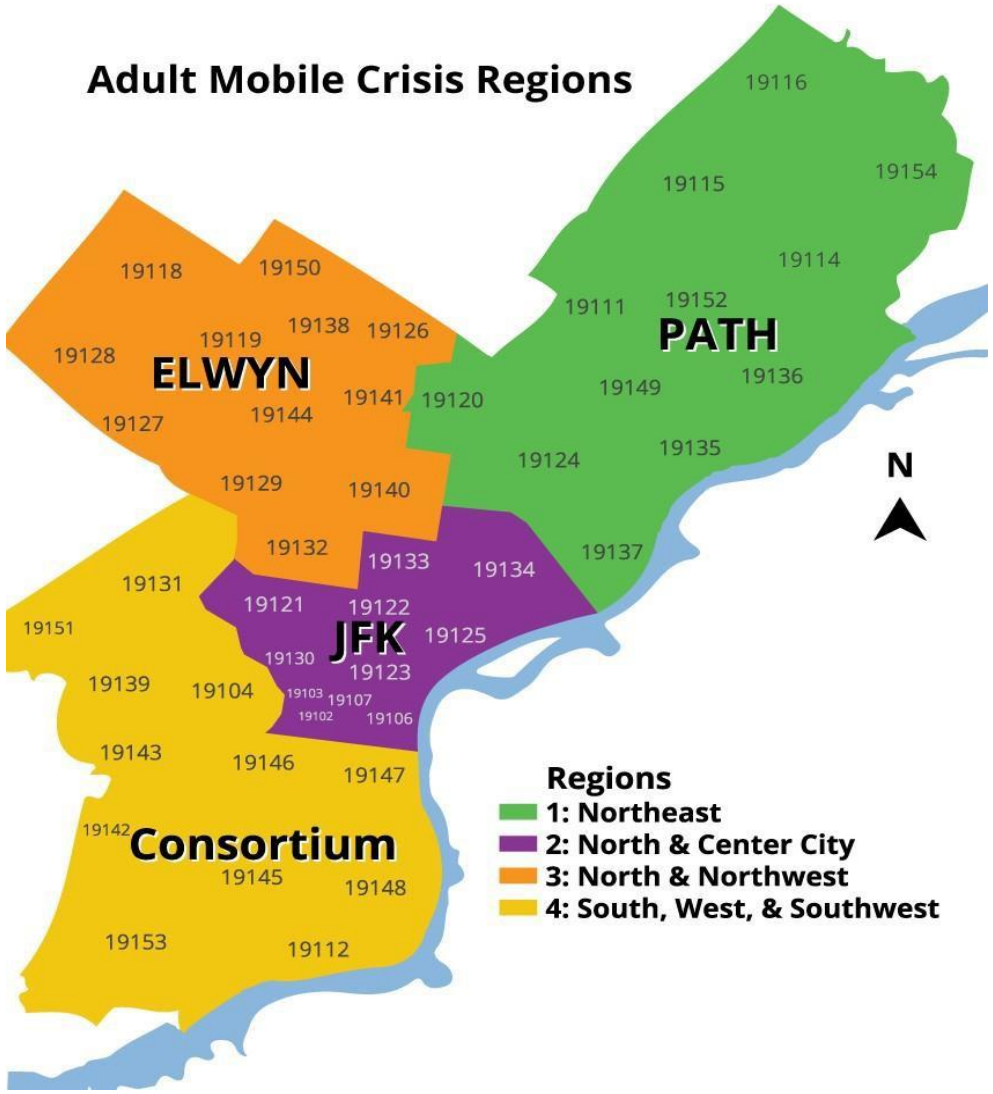
DBHIDS

DEPARTMENT of BEHAVIORAL HEALTH and INTELLECTUAL disABILITY SERVICES

DBHIDS' expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

- Team Configuration:
  - ✓ Behavioral Health Crisis Intervention Specialist
  - ✓ Certified Peer Specialist/Family Advocate
  - ✓ Medical Professional
- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.



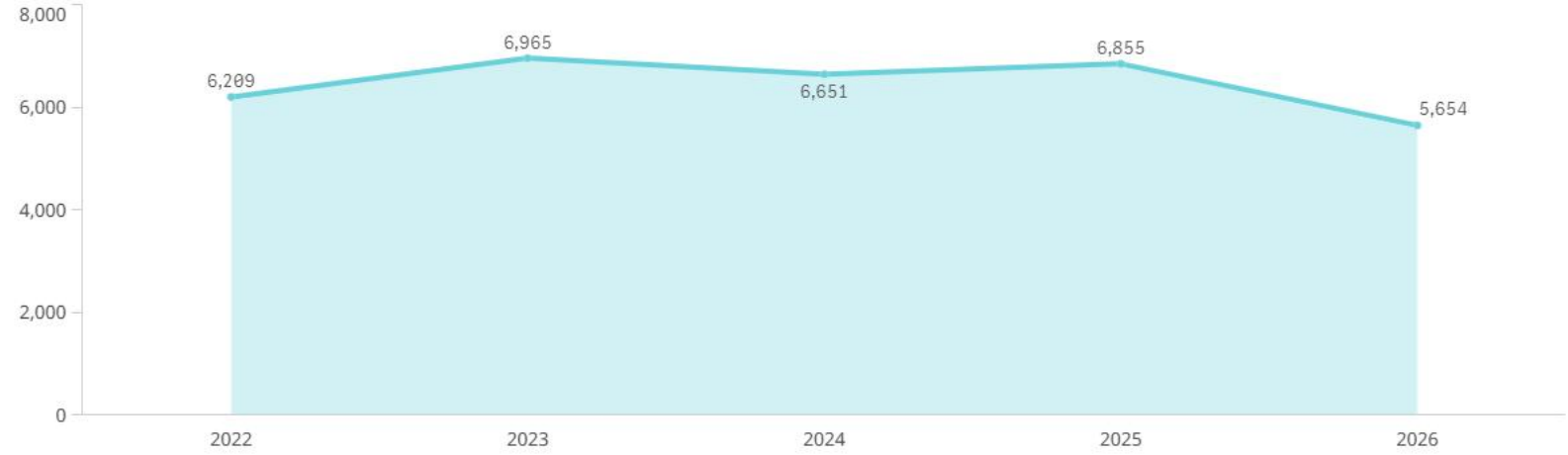
Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches January 2022 – September 2026

Total Dispatches
32,334

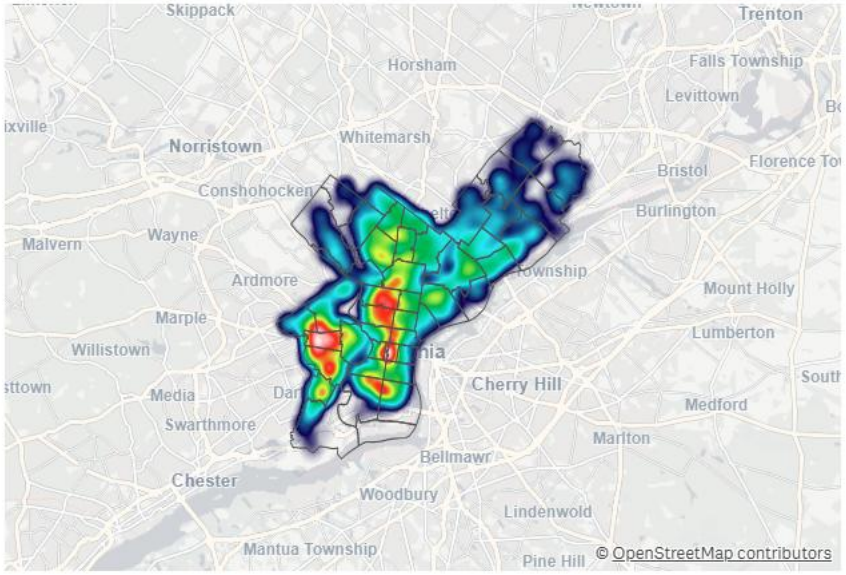
Median Response Time
0:58:00

Median Intervention Length
0:38:54

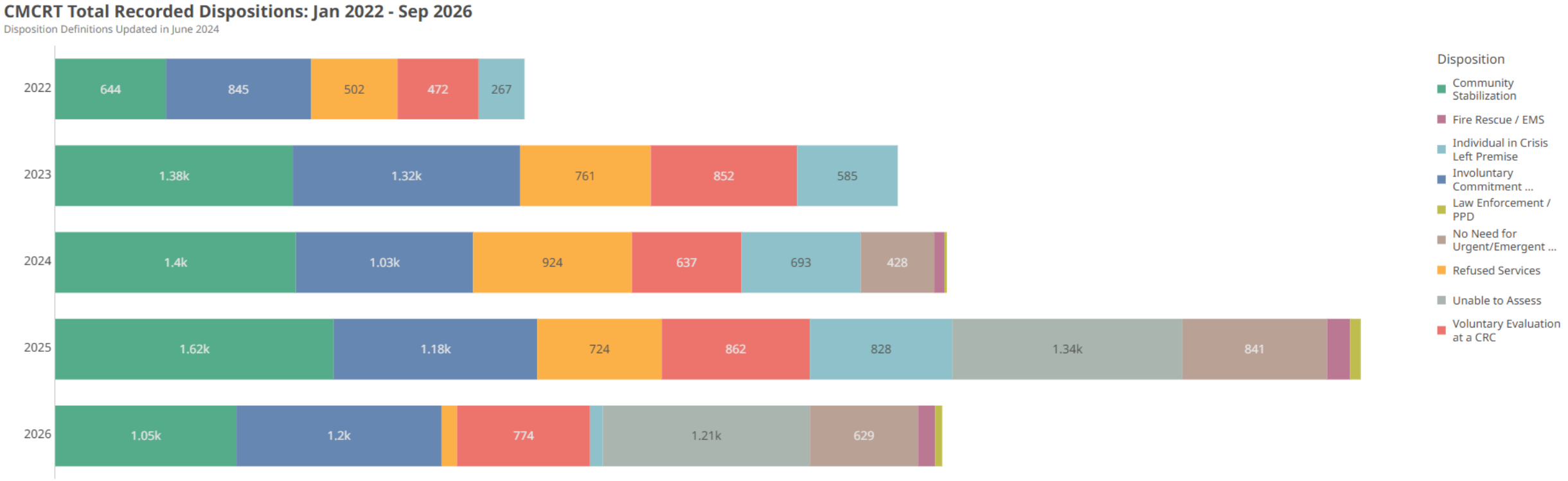
Total Dispatches: Jan 2022 - Sep 2026



CMCRT Mapped Dispatches: Jan 2022 - Sep 2026



Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispositions January 2022 – September 2026

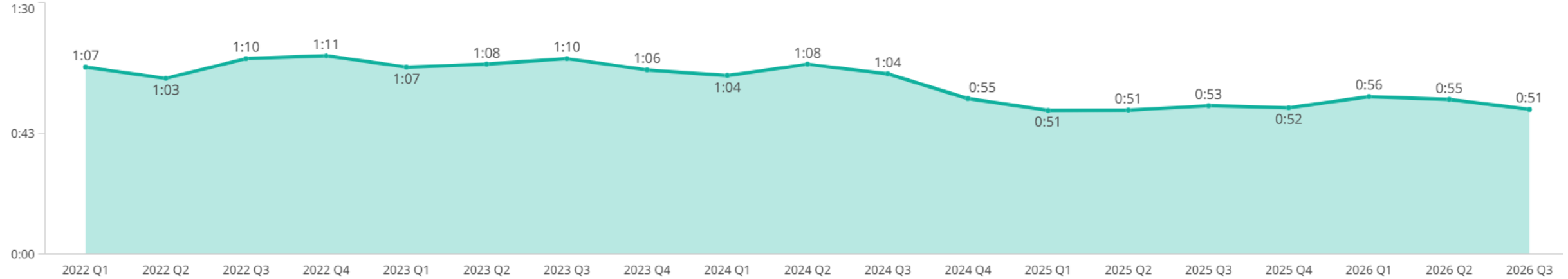


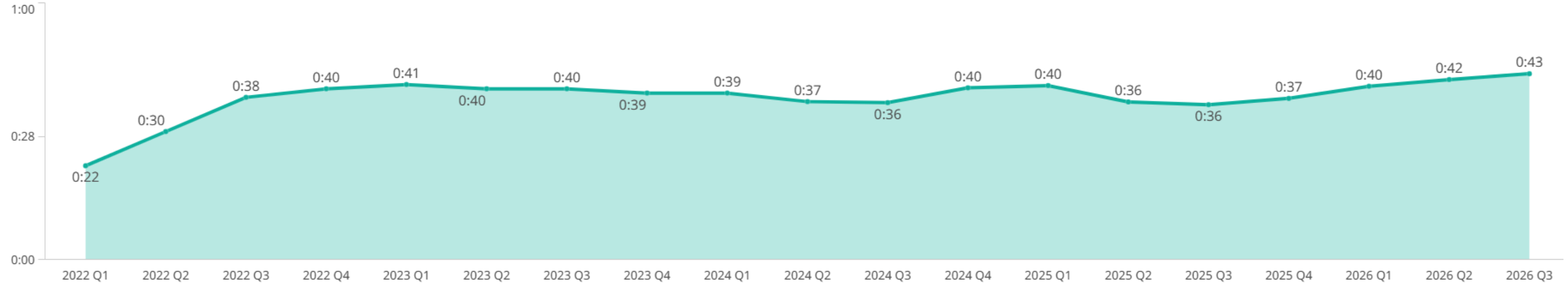
DBHIDS

CMCRT Dispatch Median Response Time and Intervention Length - Quarterly

Median Response Time: Jan 2022 - Sep 2026

Response Time Calculation Revised in June 2024



Median Intervention Length: Jan 2022 - Sep 2026

Intervention Length Calculation Revised in June 2024