



Mobile Crisis Data

January 2022- March 2026

City of Philadelphia

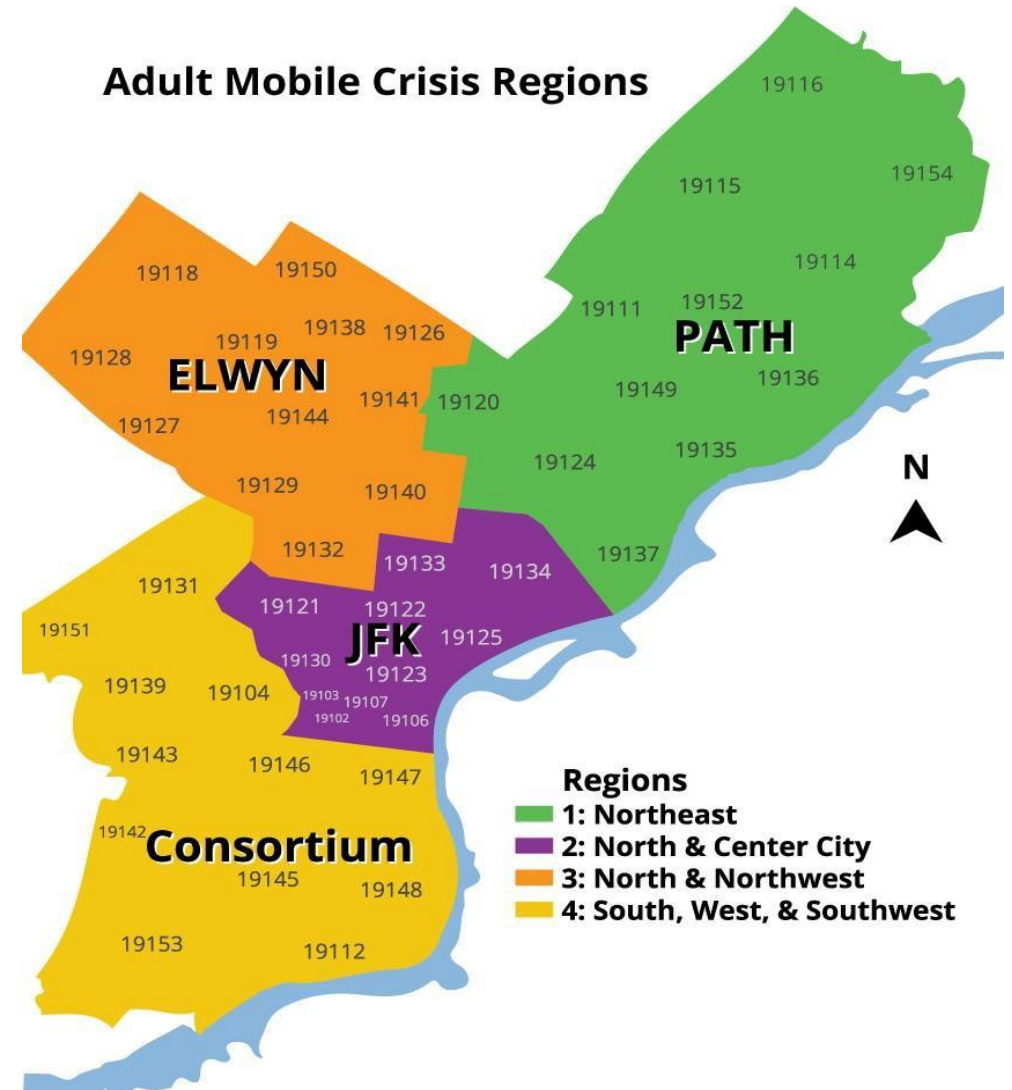


DEPARTMENT of BEHAVIORAL HEALTH
and INTELLECTUAL disABILITY SERVICES

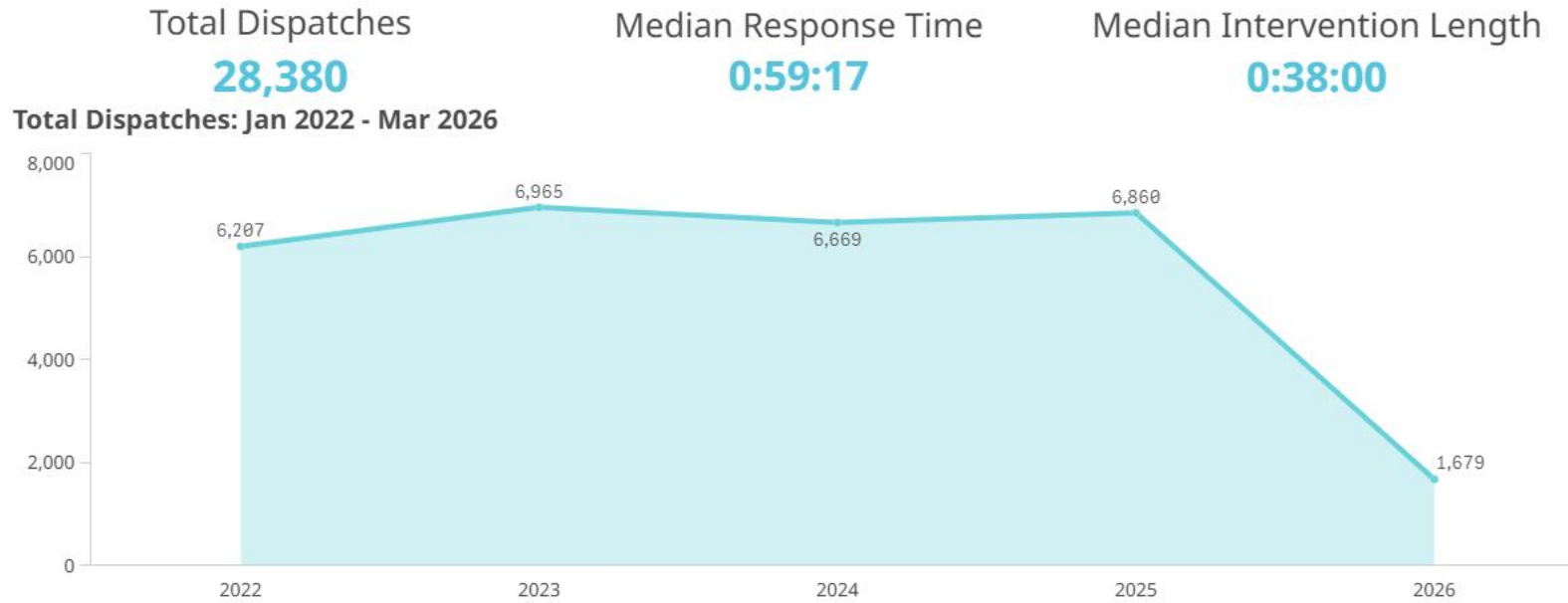
DBHIDS' expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

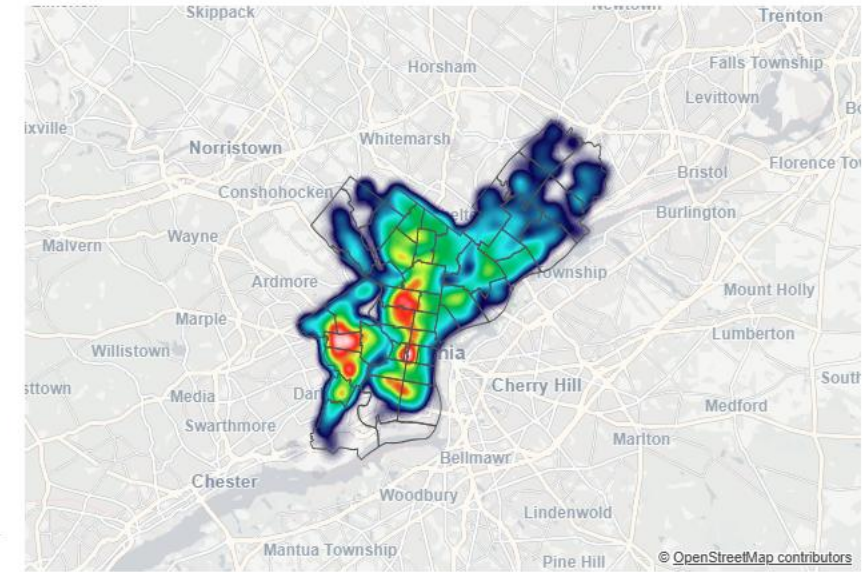
- Team Configuration:
 - ✓ Behavioral Health Crisis Intervention Specialist
 - ✓ Certified Peer Specialist/Family Advocate
 - ✓ Medical Professional
- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.



Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches January 2022 – March 2026



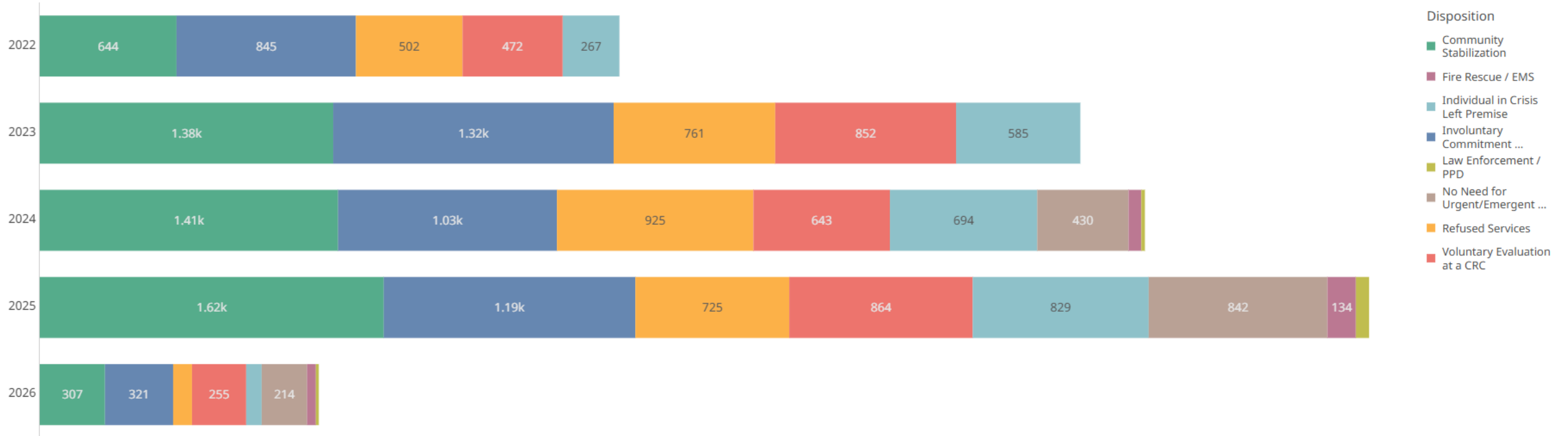
CMCRT Mapped Dispatches: Jan 2022 - Mar 2026



Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispositions January 2022 – March 2026

CMCRT Total Recorded Dispositions: Jan 2022 - Mar 2026

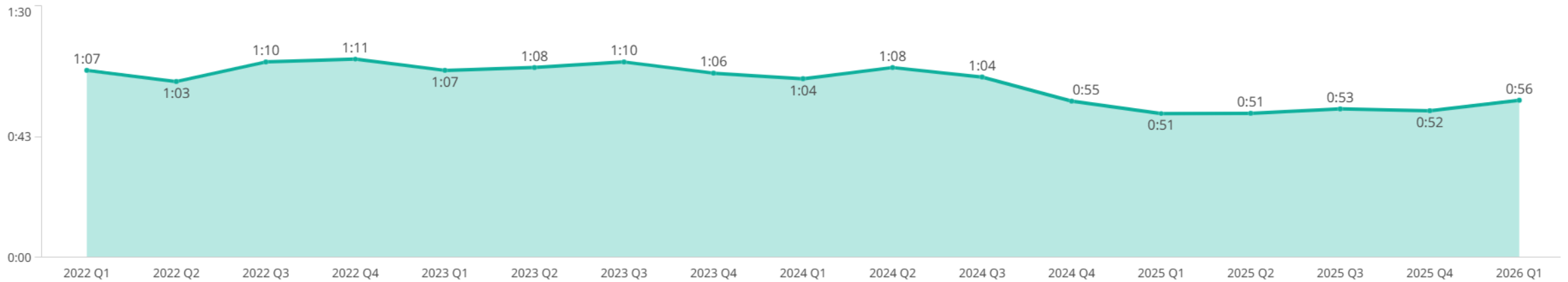
Disposition Definitions Updated in June 2024



CMCRT Dispatch Median Response Time and Intervention Length Quarterly, 2026

Median Response Time: Jan 2022 - Mar 2026

Response Time Calculation Revised in June 2024



Median Intervention Length: Jan 2022 - Mar 2026

Intervention Length Calculation Revised in June 2024

