



# Mobile Crisis Data

January 2022- June 2025

City of Philadelphia

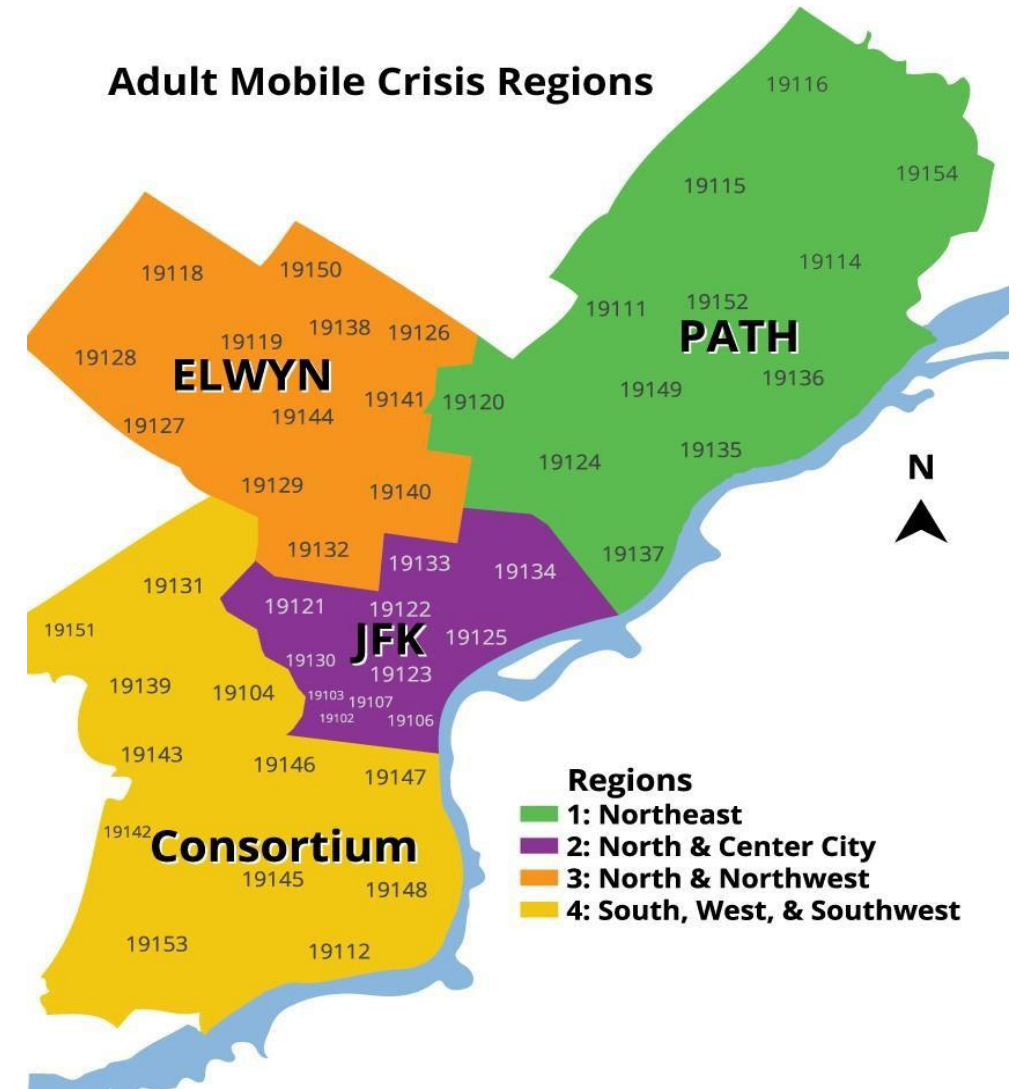


DEPARTMENT of BEHAVIORAL HEALTH  
and INTELLECTUAL disABILITY SERVICES

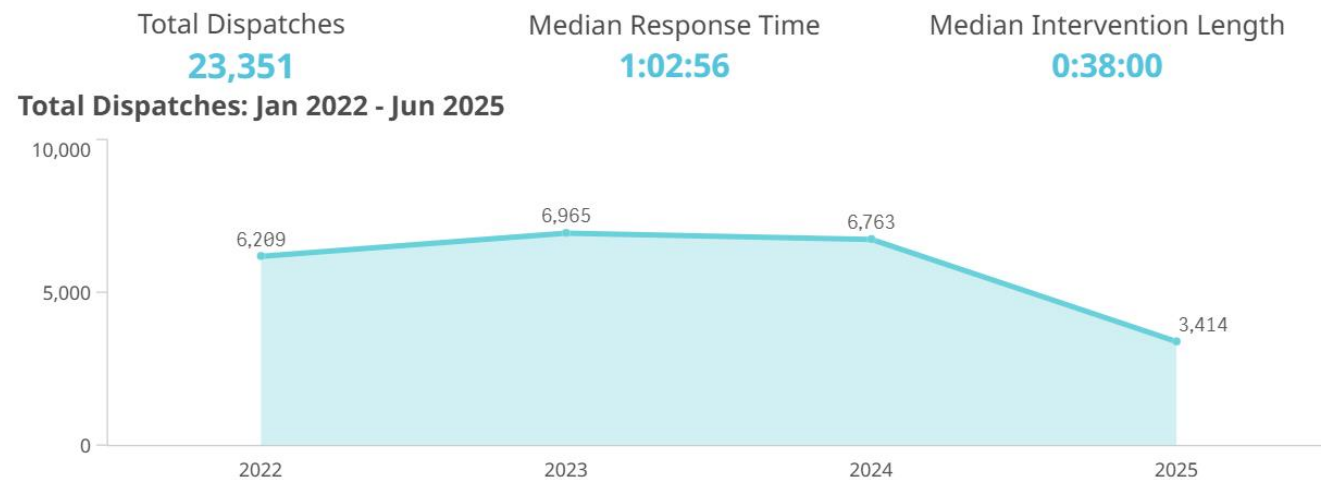
## DBHIDS' expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

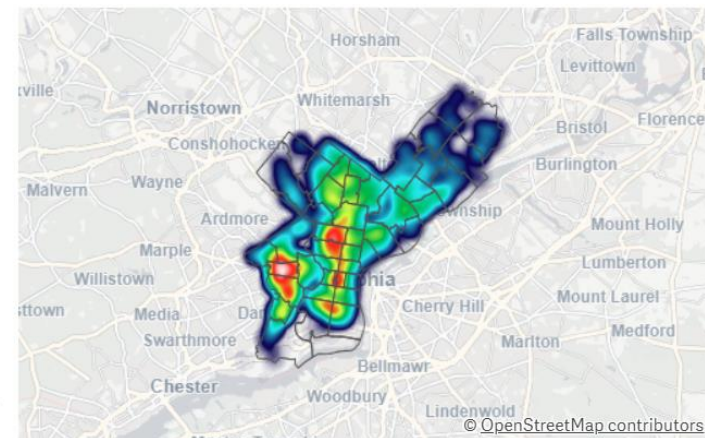
- Team Configuration:
  - ✓ Behavioral Health Crisis Intervention Specialist
  - ✓ Certified Peer Specialist/Family Advocate
  - ✓ Medical Professional
- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.



# Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches January 2022 – June 2025

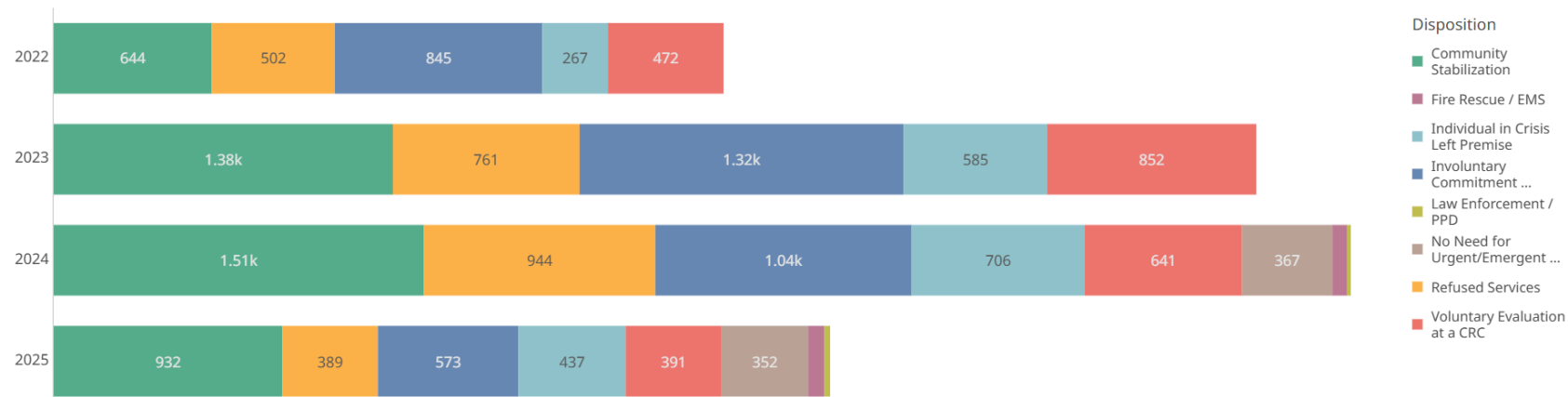


**CMCRT Mapped Dispatches: Jan 2022 - Jun 2025**



**CMCRT Total Recorded Dispositions: Jan 2022 - Jun 2025**

Disposition Definitions Updated in June 2024

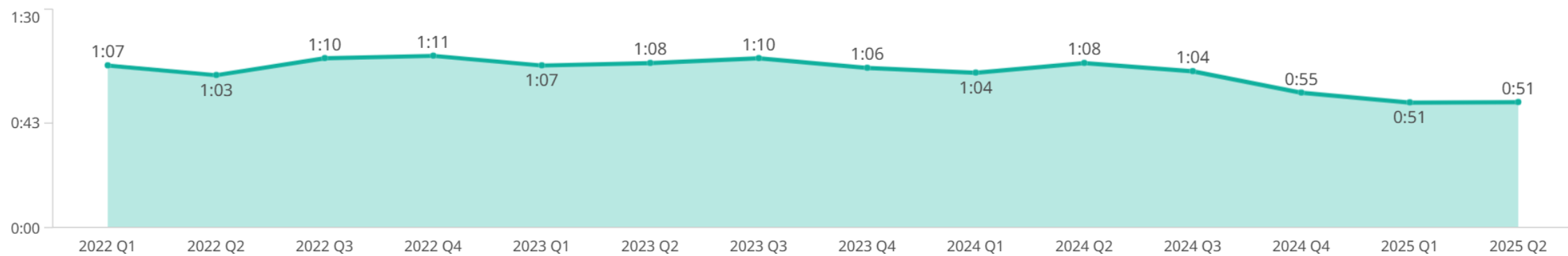


# CMCRT Dispatch Median Response Time and Intervention Length

## January 2022 – June 2025

### Median Response Time: Jan 2022 - Jun 2025

Response Time Calculation Revised in June 2024



### Median Intervention Length: Jan 2022 - Jun 2025

Intervention Length Calculation Revised in June 2024

